



Putting Your Safety First: COVID-19 Policies and Procedures

The safety of our employees and passengers remains our top priority as we reopen our business responsibly. From booking to boarding, we have implemented new standards of procedure to ensure that our team members and our customers alike feel safe.

Safety Procedures for Employees



- Drivers and staff are required to wear face masks in accordance with TSA SD 1582/84-21-01
- Employees must wear disposable gloves for any third party contact, including handling of luggage, exchanging cash, and/or handling tickets.
- Sanitizing wipes and liquid have been made available at all locations and to drivers.
- Employees exhibiting any COVID-19 symptoms as listed by the CDC should not come to work. Employees should go home if they begin to exhibit symptoms during a work shift.

Safety Procedures for Customers



- Federal law requires passengers to wear a facial covering while in a terminal or station, while waiting in line, during the boarding process, when on board the bus, and when getting off the bus.
- Refusing to wear a mask is a violation of federal law; passengers who fail to comply may be subject to penalties under federal law and may be precluded from traveling with us in the future
- We are recommending that customers bring a travel kit on-board with hand sanitizer, disinfecting wipes and gloves.

Caring for Our Buses



- Stringent cleaning and sanitizing protocol have been put into place for our buses.
- We are currently making our best efforts to have hand sanitizers available in bathrooms on-board our buses.